

# Welcome to the apartment TAUERNlife!

## It's great to have you stay with us.

We would like to know whether you have arrived safely.  
Please give us a short call: **+43 699 10 666 333**, thank you!

### General Information

- Please make sure the doors are locked at all times (front door, garage door). Do not try to keep the doors open using wedges or similar items. Please take the key with you when leaving the house or simply store it in the key safe.
- Please treat our apartment and the furnishings with great care.
- Damages to the house or inventory lie within your responsibility and you might be held liable if necessary.

### Medical Services and Doctor

- In case of health problems please contact  
**Dr. Arnsteiner-Broscheck**, Marktplatz 2/6, 5620 Schwarzach, Phone: +43 6415 4366  
Monday 8.00 Uhr bis 12.00 Uhr  
Tuesday 15.00 Uhr bis 18.00 Uhr  
Wednesday 8.00 Uhr bis 12.00 Uhr 15.00 Uhr bis 18.00 Uhr  
Friday 8.00 Uhr bis 12.00 Uhr
- **Hospital:** you can reach the „**Kardinal Schwarzenberg Klinikum**“ within walking distance of 5 minutes – phone no. +43 6415 71010
- Emergency number ambulance: 141
- Emergency number doctor
- **Health Care number: 1450**

### Pharmacy

- Pharmacy „Apotheke zur Sonnenterasse“, Mag. Lämmerhofer KG,  
Address: Salzburger Straße 29, 5620 Schwarzach im Pongau.  
Opening hours: Monday to Friday: 8.00 – 12.30 am, 2.30 -6.00 pm,  
Saturday: 8.00 – 12.00 pm
- Emergency pharmacy service: [www.apothekenindex.at](http://www.apothekenindex.at)

### Baby cot

We are happy to provide cots free of charge.

### Bathrooms

- We kindly ask you to be very careful as our bathroom furniture is made of wood and is indeed very sensitive to humidity! Please try not to flood the toilet or the bathroom and don't leave wet towels on the furnishings, but use the towel rails provided.

**Bikes: usage of garage**

- You can use our garage for your bicycles on demand. Please let us know! There is also a possibility to charge your e-bikes.

**Breakfast, bakery and supermarket**

Our recommendation:

- In front of the left side of the house you will find a supermarket SPAR
- Next to the supermarket SPAR you also will find a bakery Unterkofler – there is also a coffee shop and you can have breakfast there
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**Change of laundry and linen**

- We charge € 20,- for a change of towels
- Linen: € 20,-

**Check in/check out**

- **Check in starts at 03.00 pm on the day of your arrival.**
- **Please move out until 10.00 am at the latest.** In case you decide to leave later than that we charge € 20,- per additional hour. If you stay longer than until 12.00 noon the daily rate will be charged.
- Please leave the key in the key safe on the day of your departure.
- In case of loss we charge € 200,-

**Cooking**

- Cooking utensils may only be used within the kitchen

**Deposit**

- We ask for a deposit of € 300,- in cash. The deposit will become due in case the apartment is handed over unusually dirty or damaged. The term „unusually dirty“ applies also in cases where walls or furnishings are exceedingly dirty and require additional professional cleaning.

**Dogs**

- Dogs are not allowed in our apartment

**Final clean up**

- Final clean up is mandatory upon departure with a fee of € 65,-
- We expect our guests to dispose of their waste in the appropriate bin (private entrance left of the house in the Brucknerstraße) and leave an empty fridge behind.
- In case the apartment is unusually dirty we will charge additional fees.
- We will control the apartment upon your departure. Your deposit of € 300,- will be refunded only if the apartment is handed over orderly and without any damage.

### Fire detector

- For your own safety there is an fire extinguisher behind the entrance door. In case of fire please call immediately the **fire brigade: 122** and also give as a call: +43 699 10 666 333
- Open fire, lighting of candles etcetera are strictly prohibited

### Guest mobility ticket and tourist tax

- **With the guest mobility ticket you can use public transport in the whole county of Salzburg for free. This includes Trains, busses, etc. More information under: [www.guestmobilityticket.at](http://www.guestmobilityticket.at)**
- If you want to use the tickets please send us your personal data including name, birthday and home address for all guests along with your email address in advance.
- The tourist tax of € 2.80 per day and person (15 yrs an older) which includes the mobility ticket is not included in your AIRBNB or booking.com price! Please leave it on the kitchen table after your stay.

### Heating

- Our apartment disposes of central heating. Electric heaters are forbidden. **Please don't hang any clothes on the radiators!**

### Intermediate Cleaning

- Floors and bathroom including fresh towels: € 30,-

### Liability

- **We** accept no liability for accidents on the premises or during other activities. You will be charged for damages caused by people (repairs, breakage, dirt, damage to property...) – you may settle the matter at home with your insurance company.

### Litter

- We expect you to dispose of your litter in the bin provided at the private entrance (left in the Brucknerstraße). THANK YOU!

### Number of guests

- Please let us know how many people are travelling (adults and children). There is a maximum occupancy of 5 persons which may not be exceeded (except babies until 3 years in baby bed). In case there are more people arriving than stated in the reservation an extra charge applies.

### Parking

- We provide **free parking space** for one car during your stay. You can use the parking lot in front of our private entrance in the Brucknerstraße next to the key-safe.

**ATTENTION:** The entire town of Schwarzach is a short-term parking zone. Parking is permitted with a parking disc for a maximum of 1.5 hours!

### Rates

- We operate with fixed prices which are not negotiable. In addition we will charge you for the final clean up and the visitor's tax. Adults € 2,80 per night. This tax also includes the ticket for free public transport during your stay. The visitors tax is not included in your AIRBNB or booking.com price.

### Rest and sleeping times

- All our guests, (adults and children) are required to respect the night rest and reduce any noise during the night and at noon to a minimum. Please respect the following periods of rest: from 10.00 hrs. pm to 07.00 hrs. am .

### Salzburg Card

- Feel free to order the „Salzburg Card“ online:  
<https://www.salzburgerland.com/de/shop/salzburgerland-card>
- You may also choose to purchase your „Salzburg Card“ at the tourist information.

### Ski area, ski school, ski rental and ski shuttle bus

- There are many ski areas near our appartement. The nearest ski area is „Snow Space Alpendorf – St. Johann“ - More information: [www.skiamade.com](http://www.skiamade.com)
- You will find ski school and ski rental at the ski areas in „Snow Space Alpendorf“ or get more information under “Skischule rot-weiß-rot ” +43 6412 8322 or [www.snowhop.cc](http://www.snowhop.cc)
- **You can reach the Snow Space ski area also with a free ski shuttle bus!**  
It leaves in front of the store „CUBE-Store Pointner“ , it's about 3 minutes walk.

### Skis and ski boots

- You can use our garage for your ski equipment on demand. You can put your ski boots in the entrance of the appartement but be sure to use the shoe drainer! There is also a radiator. Please be careful and do not put the wet shoes on the floor! **It's not allowed to wear ski boots inside the appartement!**

### Smoking

- **Please refrain from smoking at all times within the premises!**  
You may only smoke next to the entrance door or in front of the house in the little park. Please use the ash-tray provided on the window board left of the entrance. It is forbidden to throw cigarette stubs on the ground, the lawn or elsewhere. For smoking inside your room an extra cleaning fee of € 300,- will apply.

### Taxi

- Bamberger Thomas-Taxi, Bahnhofstraße 10, 5620 Schwarzach im Pongau  
phone: +43 664 3387 525, e-mai: [taxi@taxi-bamberger.at](mailto:taxi@taxi-bamberger.at)

### Tourist office

- Tourismusverband „Salzburger Sonnenterrasse St. Veit – Schwarzach“  
Salzleckerstraße 8, 5620 Schwarzach  
phone: +43 6415 7520  
[www.sonnenterrasse.at](http://www.sonnenterrasse.at)

### Ventilation

- In winter please consider the following information:
- Ventilate at least twice a day by opening the windows in all rooms for a couple of minutes.
- It is not sufficient to just tilt the windows since tilting the windows for a longer period of time involves the loss of too much thermal energy and thus the danger of mould and cooling down of walls and furnishings.



### Washingmaschine

- There is a washing machine next to the apartment. If you want to use it please give us a call and we will open you the door right of the bathroom. We will charge a fee of € 5,- per washing.

### Wifi

- Free of charge for our guests.
- SSID: Tauernlife-WIFI
- Password: Tauerngast!2021!

*We thank you for your understanding and for respecting the house rules.*

*It's great you're here with us.  
Please enjoy your stay and have a wonderful holiday.*

*Family Marion and Roland Stütz  
[www.tauernlife.at](http://www.tauernlife.at)*